

HICKS & MOTTO --CLIENT SATISFACTION SURVEY

Dear Michael:

Thank you for allowing us the opportunity to represent you in your personal injury claim. We sincerely appreciate and value the confidence you had in us throughout this claim. In order to assist us in better serving future clients please take a moment and complete the brief survey below. As you know our client's referrals are our most valuable source of business and we strive to provide excellent representation to all. Please let us know what you liked about our representation and if there is anything you feel we can improve upon. Enclosed herein please find a self-addressed stamped envelope to help expedite this request.

On behalf of Hicks & Motto, I would like to personally thank you again for the opportunity to represent you and I look forward to being there for you, your family and friends in the future should the need arise.

Very truly yours,

Michael A. Motto

Michael A. Motto, Esquire

1. The things I like most about the firm are:

RESPOND QUICKLY TO ANY QUESTIONS & CONCERNS
HELD THE PARTY THAT WAS RESPONSIBLE FOR INJURIES
AND WERE TUGH, THAT THEY WERE ABLE TO GET
WHAT I DESERVED

2. I liked how my lawyer handled my case because:

IT WAS HANDLED QUICKLY AND I RECEIVED THE
MOST MONEY I WAS ENTITLED TOO.

3. Did you feel that the office staff was professional and why?

THEY ARE VERY POLITE AND ALWAYS RESPONDED ANY
TIME OF THE DAY.

4. Would you recommend us to a friend or family member and why?

YES I DO IMMEDIATELY RECOMMEND TO ANYONE WHO NEEDS AN ATTORNEY BECAUSE OF ALL THE AFFORMESTIONS IN THIS SURVEY.

5. Overall how satisfied were you with the representation you received?

IT WAS SWIFT + COMPLETELY EASY WITH THE ENTIRE STAFF.

6. Is there a particular staff member that you feel deserves special recognition for their work in your case?

EVERYONE FROM RECEPTIONISTS ALL THE WAY TO MIKE MOTTO HIMSELF.

7. What can we do to improve?

NOTHING, I WAS COMPLETELY SATISFIED FROM STARTS TO FINISH. NEVER HAD AN ATTORNEY AS PROFESSIONAL AS THIS LAW FIRM BEFORE.



9/15/24
Date

- By my signature I acknowledge and give consent that all or part of this survey may be reproduced or published in Hicks & Motto promotional materials, internet reviews and surveys and for all other commercial purposes by Hicks & Motto or a third party at their direction. I understand that if said materials are reproduced or published in whole or in part that my full name will be redacted to just a first name and last initial to protect my identity.